

Learning & Development

Removing a Borrower

Revised 06.28.2022

Remove Borrower

Removing a borrower in Octane is easy, but you'll want to remove the income before deleting the borrower. Once you're done, you'll need to rerun the AUS and complete the change of circumstance.

1. Deleting a Borrower:

a. Delete Income:

- i. **Click** Income Screen.
- ii. **Click** 'Borrower to be Deleted' Income(s).
- iii. **Click** Delete Income.

b. Remove Credit Report:

- i. Joint Reports:
 - 1. **Call** Credit reporting agency to remove spouse from the credit report and obtain a new reference number.
 - 2. Click Credit Screen.
 - 3. Click Archived Reports.
 - 4. Click Unimport All.
 - 5. Click Overview Tab.
 - 6. Click Request Credit.
 - 7. Click Request New Report.
 - 8. Fill Information to reissue the new reference number.
 - 9. Click Submit.

ii. Non-Joint Applicants:

- 1. Click Credit Screen.
- 2. Click Archived Reports.



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- 3. Click Unimport All.
- 4. **Click** Import next to each Borrower who is remaining on loan.

c. Delete Borrower:

- i. **Click** Borrowers Screen.
- ii. **Click** Borrower's name.
- iii. Click Delete Borrower.

2. Run AUS Findings:

- a. **Click** AUS Screen.
- b. **Click** LP or DU.

3. Complete Change of Circumstance:

- a. Click Terms Screen.
- b. Click Process Changes.

Need help?

- Wholesale Support (855) 399-6242
- Resource Library

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